

1. APPLICATION OF THE TERMS OF SALE

These terms of sale and all subsequent versions are freely available to everybody on the seller's internet site www.dssmith.com. Placing an order invokes the purchaser's complete and unconditional acceptance of these terms of sale. They take precedence over those appearing in the purchaser's documents and, in the absence of express seller's acceptance, any contrary conditions set by the purchaser are incontestable to the seller. Should one of these clauses be nullified, the other clauses remain valid.

2. ORDERS

2.1 Any order is analysed as a promise to purchase. Orders become firm when the seller has confirmed them in writing.

2.2 Any modification or cancellation of an order requested by the purchaser can only possibly be taken into consideration if it is given in writing at least 48 hours before the manufacturing of the goods. In case of modification of an order by the purchaser, the seller will be untied of the agreed initial deadlines. If the seller does not accept the modification or cancellation, any deposits paid will not be refunded.

3. DELIVERY

3.1 Terms. Unless otherwise indicated on the order, delivery is considered to have been made from the moment the goods are made available on the seller's premises. If their collection is the purchaser's responsibility, failure to collect the goods leads to the seller taking the necessary steps to store the goods at the purchaser's expense or proceeding with delivery after official notification for removal of the goods.

3.2 Deadlines. Delivery deadlines are indicative unless a firm and imperative date has been agreed between the seller and the purchaser. In this case only, the purchaser can cancel the order for failure to respect dispatch deadlines, after official notification and excluding any right to compensation, penalty or order's cancellation.

4. TRANSFER OF RISK, ACCEPTANCE AND CLAIMS

4.1. The goods travel at the purchaser's risk. In the event of damage or loss, it is up to the addressee to make any reserves to the carrier, in compliance with article L 133-3 of the French commercial code. More generally, the purchaser shall take all appropriate measures to preserve recourse against the carrier.

Failing that, the delivered goods will be considered accepted by the purchaser.

4.2. No action for damage or loss could be taken by the purchaser more than 30 days after the delivery of the goods.

5. PRICE and PAYMENT

5.1 Price. Prices appearing on the seller's acknowledgements of receipt may be modified. Any tax or duty or other payment to be made with respect to the application of French regulations of those of an importing or transit country, are to be borne by the purchaser.

In case of important increases on the paper price and/or on the non-paper costs (e.g., labour, starch, transport, energy, etc.) that could not be reasonably foreseen at the time of pricing, both parties will start in good faith discussions in order to reach an agreement on a price modification to compensate for such cost increases. If such an agreement cannot be reached within 30 days from the request for renegotiation, then the seller will have the right to stop by right the deliveries and/or the agreement totally or partially subject to a one-month prior written notice ».

5.2 Terms of payment. Unless otherwise indicated on the invoices, these are payable 30 days date of invoice, by magnetic bill of exchange or bank transfer and with no discount.

5.3 Delay in payment or failure to pay. In the event of a delay in payment, the seller may suspend all current orders, without prejudice to any other type of action. Any sums unpaid on the due date given on the invoice will lead to the application of penalties for an amount equal to the rate applied by the European Central Bank (ECB) to its reference refinancing operation, which shall be rate on the 1st January for operations in the first half of the year concerned and the rate on 1st July for operations in the second half of the year concerned, plus 10 percentage points, as well as a lump sum of 40 euros for recovery costs. Penalties and recovery costs are due without official notification (article L 441-10 of French regulations of those of an importing or transit country).

In the event of failure to pay, forty-eight hours after official notification has remained without response, the sale will be cancelled ipso jure, should the seller so wish, without prejudice to any other claims for damages.

When the payment is in instalments, failure to pay an instalment will lead to an immediate demand for payment of the whole debts, without official notification. Any partial payment will be deducted first from the interest on the claim and then reduced by the least privileged part of the claims.

When delivery is split into several deliveries, failure to pay for a delivery gives the seller the right to suspend future deliveries, without official notification.

When the payment occurs after the due date, penalties will be calculated as from the due date until the date of effective payment. These penalties will be payable on reception of a notification informing the customer of the exact amount of which he will be debt.

Except in the event of a dispute accepted by the seller, any amount paid late will not be considered in the calculation of any discounts.

5.4 Guarantee requirements. The seller reserves the right to request specific guarantees in the event of delayed payment or risk of insolvency (in particular advance payment, bank guarantee, statements of protest, liens or collateral taken out on the purchaser).

The purchaser's refusal to provide the requested guarantees may invoke the right to claim the goods under the conditions envisaged in the retention of ownership clause. Current orders not yet delivered will be cancelled ipso jure, because of the customer's action and exclusively due to his fault. The customer will then be required to pay a cancellation fee equal to the value of the goods not yet delivered.

5.5. The penalty clauses appearing on the purchaser's commercial documents, as invoicing of lump penalties for delay or quality default, are non-opposable to the seller.

6. RETENTION OF OWNERSHIP AND SUBROGATION OF DEBT

6.1 retention of ownership. The seller reserves the right to ownership of the goods delivered by him until payment of the price has been made in full and in the event of the issue of cheques or bills of exchange, until they have been cashed.

During the period of retention of ownership, the risks having been transferred to the purchaser once the goods are made available on the seller's premises, the purchaser must insure the goods against any risk of damage. The insurance policies will include details of the seller's quality as owner. The goods in stock at the purchaser's premises are presumed to be those which are unpaid unless otherwise stipulated. In the event of non-payment (total or partial) of the price on the due date, the seller may request the

return of all goods not yet fully paid for, including those normally payable at a later date, ipso jure and without formality. This return, made at the purchaser's expense and risk is not accepted as equivalent to cancelling the sale. In the event of processing of the goods without material contribution, the modifications made to the goods will be supposed to have been carried out on behalf of the seller. In the event of incorporation of new material in the goods delivered, the seller will be co-owner of the goods for their initial value.

6.2 Subrogation of debt. The purchaser is authorised to resell the goods delivered, in the course of his normal business. However, he then transfers to the seller all debts in his favour originating from resale to the third-party purchaser (taker). The purchaser is authorised to recover his debts, even after transfer, without affecting the seller's right to recover his debts himself. However, the seller agrees not to recover the debts if the purchaser meets his payment obligations correctly. The seller may require the purchaser to keep him informed about the debts transferred to him and provide the names of debtors and all information necessary for recovery and that he supply the relevant documents and inform the debtors of the transfer. When the goods delivered are resold with other goods which do not belong to the seller, or after processing, the purchaser's debt against the third-party purchaser is held to be transferred for the price agreed between the seller and the purchaser. No dispensation can be accorded by the seller without proof of the purchaser's notification to the debtors of his subrogation to the seller for the amounts due.

7. RESPONSIBILITY

7.1. The seller takes the greatest care in the production, packing and delivery of the products. However, in the event of delay, non-adaptation to use, or manufacturing defects, duly recognised by the seller and except in respect of death or personal injury resulting from negligence, his obligation will be limited to the reparation of direct and material damage only and to replacing the defective quantities, including for the case of legal guarantee for hidden defects. In any case, the seller's liability shall exclude any loss of profit, business, revenue, opportunity, contracts or other similar loss, loss of or damage to goodwill, loss of anticipated savings or wasted expenditure, corruption or destruction of computer data and any indirect, special or consequential loss or damage whatsoever, and cannot exceed, regardless the statutory basis, per event the amount of the order and per year 30% of the net sales achieved during the last twelve months.

7.2 The purchaser's claim does not suspend the obligation of payment of the concerned goods.

7.3 The seller declines to accept any responsibility, particularly with respect to the content and veracity of information printed at the customer's request about the seller's products.

7.4. As the seller does not know the place of destination of its products, the purchaser must inform the seller of the specific legal and regulatory obligations relating to its products in the country of delivery and in the country of use of the said products, in particular but not exclusively of the obligations of printing (environmental or sorting for example), board grades or other obligations. Failing this, the seller shall not be held responsible for any non-compliance in this respect.

7.5 The seller's warranty is valid for a period of three (3) months from the date of delivery. Beyond, no action in non-compliance can be engaged by the purchaser against the seller. The implementation of the warranty is subject to notification of the defect found within five (5) days of its discovery. This warranty is excluded when the defects are due to an abnormal use or storage of the goods, to their prolonged non-use, to a brief overload, to deteriorations caused by the purchaser or to a modification made by another person than the seller.

8. INDUSTRIAL AND INTELLECTUAL PROPERTY

All patent, trademark, designs and models, copyrights, domain names, trade secrets software and know-how and other proprietary and intellectual property rights whether registered or unregistered shall remain vested in the seller. No transfer of industrial / intellectual property rights between the parties is made through their commercial relations. Any total or partial reproduction, modification or use of these rights for any reason whatsoever is strictly prohibited.

9. TECHNICAL CLAUSES

9.1 The seller reserves the possibility of having the good and its technical specifications evolving while preserving its performances. This lies within the scope of European Union's Directives related to the taking into account of environmental requirements in the design and the manufacture of packaging.

9.2. Unless there is a specific agreement between the purchaser and the seller, the technical conditions are detailed in the Code of Practice for the Corrugated Board Packaging Industry, which may be viewed on the website of *Carton Ondulé de France* (COF) at www.cartonondule.defrance.org and sent to any purchaser on request.

9.3. The seller reserves the right to destroy the printing and die-cut tools unused during a 2-year's period.

10. COMPLIANCE

10.1. The purchaser undertakes to comply with the DS Smith Code of Conduct available on www.dssmith.com and with all the procedures to which it refers, as well as with the provisions of the Sapin 2 Act No. 2016-1691 of 9 December 2016 on transparency, fight against corruption and the modernisation of economic life.

10.2 Each Party acknowledges that it acts as an independent controller of any personal data processed in the context of their business relationship and shall comply with their respective obligations under the "GDPR" legislation (European Regulation n° 2016/679 of 27.04.2016) on data protection, as well as the DS Smith procedure on personal data protection, available at www.dssmith.com. The purchaser agrees not to provide or otherwise make available personal data to DS Smith, other than business contact information.

10.3 The purchaser shall not directly or indirectly sell, export, distribute, transfer or provide the goods to any country, entity or person or conduct business in violation of international economic or trade sanctions. In addition, the purchaser shall notify the seller in the event of any ownership, capital investments or acquisition by an entity owned or controlled directly or indirectly by a company that is subject to international economic and trade sanctions or that is located or incorporated in a country or territory that is subject to economic and trade sanctions.

11. ATTRIBUTION OF JURISDICTION, APPLICABLE LAW.

In the event of failure to reach a friendly settlement, any litigation will fall at seller's option, within the competence of the Nanterre courts or the Court of registration of the seller, which have sole jurisdiction, even in the event of a guarantee appeal or multiplicity of defendants. The applicable law is French law.