Modern slavery and human trafficking statement 2020/2021



The Power of Less®

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1. Introduction

DS Smith Plc (together with our subsidiaries and affiliates) ("**DS Smith**") is a leading multi-national provider of sustainable corrugated packaging in Europe and the United States of America (USA), supported by paper and recycling operations.

Today, DS Smith operates in 34 core countries, employing approximately 29,000 people, with our Total Marketing Support ("**TMS**") business covering an additional 14 countries employing c.240 office-based employees. We serve customers across a range of industries including e-commerce, fast-moving consumer goods (FMCG), pharmaceutical, retail and industrials. With manufacturing operations across Europe and the USA and sourcing, consultancy and sales and marketing presence across six continents, we are able to provide products and services to our customers both locally and on a global level.

For the year ended 30 April 2021 our revenue was £5,976 million. At DS Smith we are fully committed to complying with the principles of good corporate governance and understand the importance of being trusted by our stakeholders, suppliers and customers to operate in an ethical manner and following the highest standards. DS Smith continues to comply with the U.K. Corporate Governance Code 2018.

DS Smith is committed to the highest governance standards in the way we engage with each other, our customers, shareholders, suppliers and other stakeholders. Our reputation is founded on our commitment to and achievement of these high standards. We are committed to acting ethically and with integrity in all our business dealings and seek to implement and enforce effective systems and controls to ensure modern slavery is not occurring within our own businesses or those of our suppliers. We are pleased to report that for the year ended 30 April 2021, no instances of modern slavery were identified within our business. We had a report of a suspected instance with one of our suppliers which was thoroughly investigated and dealt with in accordance with our new Global Supplier Standards Breach Process. We describe this in more detail under Section 4.

DS Smith aims to build an environment of trust, transparency and accountability which is essential for fostering long-term business integrity. DS Smith's relationships are built in a socially responsible manner and we are committed to opposing modern slavery and preventing it by whatever means necessary. We demand the same attitude and commitment of all who work for us or with us. As a Group, we have a zero-tolerance approach to modern slavery. DS Smith has identified that much of the modern slavery risk it faces sits within its supply chain and associated processes and accordingly has focused much of its efforts in this area.

Whilst we have also implemented specific policies and procedures for preventing modern slavery more generally as explained under Section 3 of this statement, Section 4 of this statement provides further information on the processes we have implemented to address modern slavery risks in our supply chain operations.

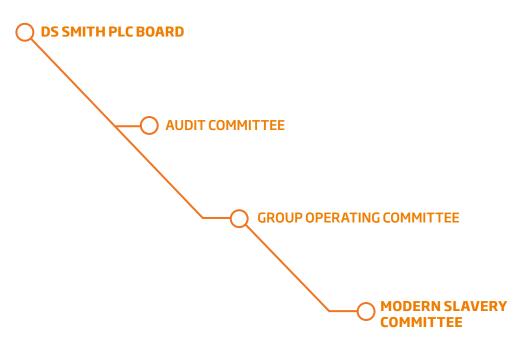
In this statement, we set out the processes we have established across the Group, together with the steps taken since our last modern slavery statement for the year ended 30 April 2020, to ensure that modern slavery and human trafficking are not occurring within our operations or our supply chain and summarise some of the steps we plan to take during the current year ending 30 April 2022.

2. Governance

To effectively address modern slavery issues facing DS Smith, a modern slavery steering group (the "**Modern Slavery Committee**") was established in 2016. The Modern Slavery Committee is made up of a multidisciplinary team from different departments within the Group and is chaired by the Group General Counsel and Company Secretary, lain Simm. The Modern Slavery Committee reports to our Group Operating Committee (the "**GOC**"), chaired by the Group's Chief Executive Officer, Miles Roberts.

The Modern Slavery Committee meets on a quarterly basis and provides a forum for representatives across the business to input on the Group's policies and procedures relating to modern slavery, discussing areas of potential risk, mapping out improvements to be made across DS Smith to prevent instances of modern slavery occurring and embed the ethos of preventing modern slavery.

In the Autumn of 2021, DS Smith will also set up a modern slavery sub-committee concentrating solely on slavery risks within our supply chain. The sub-committee will meet quarterly focusing on reviewing any modern slavery incidents that occur and discussing measures to prevent modern slavery from occurring. The sub-committee will be chaired by our Chief Procurement Officer.



DS Smith subscribes to the following international standards and guidelines:

- United Nations Global Compact
- United Nations Declaration of Human Rights and the Convention on the Rights of the Child
- International Labour Organisation ("ILO") Eight Fundamental Conventions
- Organisation for Economic Co-operation and Development (OECD) Guidelines for Multinational Enterprises
- United Nations Sustainable Development Goals

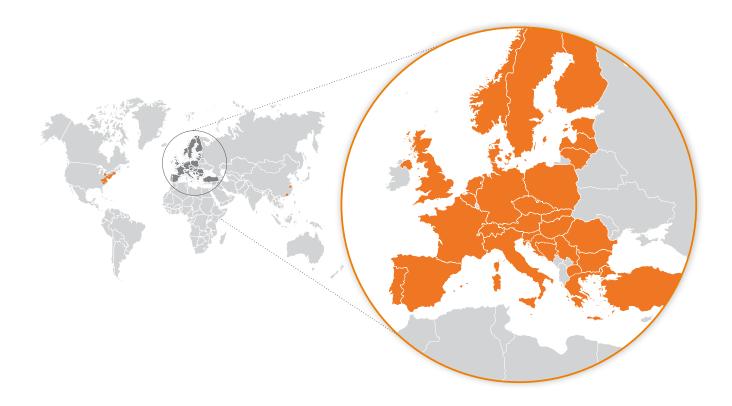
3. Our organisation and modern slavery risk

3.1 Organisation structure

The Group is organised as follows:



More information about the Group and our locations can be found on our website



3.2 Policies

Key to our zero-tolerance approach to modern slavery is ensuring that the Group has robust policies and procedures in place relevant to the prevention of modern slavery. In relation to our own operations these policies include our Anti-Slavery and Human Trafficking Policy, 'Speak Up!' Policy and our Code of Conduct. These policies are available on our **website** and are aimed at our employees, suppliers and partners. Each policy has been reviewed and formally approved by the Board of Directors of DS Smith Plc (the "**Board**") or the Group Operating Committee (the "**GOC**").

Employees are regularly made aware of our policies, as mentioned below, and our policies are communicated to newly acquired businesses as part of our formal integration process.

3.2.1 Speak Up! Policy

The 'Speak Up!' Policy provides guidance on how employee concerns, such as those relating to modern slavery, can be communicated to the Group on a confidential basis and without fear of retaliation. Any concerns about suspected incidents of modern slavery may be reported by e-mail, postal service, web or telephone via the independent 'Speak Up!' hotline. Any reports received through 'Speak Up!' are considered by the Audit Committee as part of their regular reviews of internal controls. During the past year, 27 reports were received and investigated via 'Speak Up!', a decrease from the previous year and none related to modern slavery.

Whilst we are encouraged by the 'Speak Up!' usage, we recognise that more can be done to raise awareness of whistleblowing procedures within the Group. During the current financial year, the whistleblowing policy was updated and made available in 26 languages. The Group's intranet was refreshed by creating a permanent place for 'Speak Up!' for employees' use and the external website was updated. Information was cascaded across the business globally to increase awareness and ensure employee reach across all sites.

3.2.2 Code of Conduct

Our Code of Conduct Policy sets out in detail DS Smith's commitment to the highest ethical standards and the behaviours that we expect from our employees and business partners. DS Smith respects fundamental human rights and is committed to the principles set out in the United Nations Universal Declaration of Human Rights, including the effective elimination of compulsory labour and child labour. As part of the Group's ongoing legal and compliance efforts, and to ensure that our employees are familiar with DS Smith policies and procedures, we have continued with our previously announced initiative whereby every six months employees in managerial or customer/supplier facing roles must confirm their awareness and compliance (and where applicable, the awareness and compliance of their direct reports) with Group policies.

3.2.3 Global Supplier Standards

DS Smith takes compliance with applicable laws and regulations seriously and expects its suppliers and partners to take the same approach. All our suppliers are required to adhere to the Global Supplier Standards ("GSS") as a minimum basis of doing business with or on behalf of DS Smith. One of the key areas covered in these standards is that DS Smith expects its suppliers and partners to comply with the principles of the U.K. Modern Slavery Act 2015 and equivalent legislation in other jurisdictions.

We are aware of the important role our suppliers play in DS Smith fulfilling our mission and expect our suppliers to take an active approach to monitoring standards of social responsibility and compliance with applicable laws. Through compliance with the GSS, our suppliers help maintain our reputation for excellence, independence and integrity.

3.2.4 Management Standards

DS Smith has implemented management standards which set out the performance standards expected of all managers within the Group ("Management Standards"). Management Standards are a series of defined activities which every manager in DS Smith is strongly encouraged to incorporate into the way they operate in the business.

The Management Standards are periodically reviewed to ensure the guidance remains relevant and helpful for managers as the business evolves.

Contributing to good governance in DS Smith through compliance and effective risk management is the responsibility of all employees. We aim to ensure that all DS Smith employees comply with legal, regulatory and organisational requirements, including requirements relating to modern slavery. Compliance is a core foundation for all of the Management Standards to ensure that employees fully understand their responsibilities and neither DS Smith nor its employees breach applicable rules or regulations.

3.3 Compliance Committee

A compliance committee was formed in January 2020, chaired by the Group General Counsel and Company Secretary, which includes representatives from each division, internal audit and key functions within the Group. The Compliance Committee reports to the GOC and the Audit Committee. The remit of this committee considers the risk and compliance, associated procedures and management or mitigation, where appropriate, of those risks facing DS Smith and our supply chain, including the risk of modern slavery.

3.4 Risk assessment and management in our operations

As we outlined in our previous statements, we developed and used a method to assess modern slavery risks in our own operations by taking the Global Slavery Index (Walk Free Foundation) to identify inherent vulnerabilities at country level, and then our individual site's risk scores from Supplier Ethical Data Exchange ("Sedex") and their answers to the 12 questions in the Self-Assessment Questionnaire ("SAQ") which relate to the ILO definition of modern slavery. During 2020, a new and improved SAQ was circulated to each eligible site which they have been working to complete. Whilst we are in the process of gathering updated information from the new SAQ, we have also utilised our annual enterprise risk assessment process this year to capture the views of a sample of divisional leaders and managers, from all geographies, on a range of business risks including a selection related to people, safety and labour risks. The risk of a compliance breach as a result of labour and/or employment practices was assessed as rare or unlikely across the Group, but it was recognised that, without mitigation, the impact to the business could be significant if any violations in child labour, forced labour, immigration, or unfair wage decisions etc. were present in our operations. Looking ahead to 2021/22, we intend to investigate moving responsibility for managing modern slavery due diligence in our own operations into HR at the individual site level, who would then co-ordinate diligence and completion of appropriate questionnaires locally.

During 2021/22, we will undertake a Human Rights Risk and Gap analysis as a first step towards a comprehensive Human Rights Impact Assessment across our operations. Our aim is to further identify, understand, assess and address any adverse effects of our business on human rights, using a third party expert to perform a desktop assessment and conduct interviews with employees, suppliers and industry experts, to inform further actions we can implement to improve performance and mitigate these risks.

3.5 Due diligence processes

3.5.1 Supplier Ethical Data Exchange ("Sedex") assessments of our own sites

Sedex is one of the world's largest organisations helping companies manage responsible sourcing in their supply chain. They have more than 60,000 members in over 180 countries and operate a collaborative online platform that enables members to collect and share information and map risk. This is done in two ways:

- SAQ covering health and safety, labour standards, environment and business ethics.
- Members Ethical Trade Audit ("SMETA"), one of the most widely used ethical audit formats in the world which assesses conformance with a site's SAQ answers and the Ethical Trade Initiative ("ETI").

Collectively, this allows operations to manage their ethical and social performance and build trust with their suppliers, helping to protect people, the environment and businesses.

DS Smith is an AB Member of Sedex and it has continued to be an important platform for our relationships with customers in 2020/21. We pay an annual fee and retain one group account which contains umbrella accounts for each of our divisions and all the manufacturing sites within them.

3.5.2 Using Sedex for assessment and risk in our operations

The vast majority of our sites are registered on Sedex, across all divisions in Europe and the US as well as our satellite locations in China, Morocco, Russia and Ukraine, enabling the sites to complete the SAQ upon request from our customers.

Although this alone does not prevent modern slavery, it enables sites to consider these issues in-depth and report on them. The platform allows our customers and other stakeholders to look beyond our Group policies, into site-level implementation of ethical business, labour, environment and health and safety activities.

3.5.3 Using Sedex ethical audits for verification and driving standards

Approximately one third of our manufacturing sites verify their answers to the SAQ through Sedex's SMETA 4-pillar audits. These audits driven by customers are conducted by a third-party auditor who assesses compliance with the ETI, which is based on ILO standards and conventions.

The audits also assess local knowledge and implementation of DS Smith policies. These audits are a well-established procedure, used across multiple industries as a preventative measure for modern slavery, labour and ethical business violations.

Any non-conformances identified during site ethical audits, as well as observations and good examples, are reported to the sites and recorded on the Sedex platform for full transparency with customers. Addressing non-conformances quickly, particularly any critical or major issues, is highly important to us and our customers.

3.6 Training on modern slavery and trafficking

Managers at all levels are responsible for ensuring that they and those reporting to them understand and comply with policies relating to modern slavery and are provided with appropriate training on modern slavery in the context of their specific roles.

To further strengthen our compliance training, Group Legal have developed and rolled out a modern slavery e-learning course in conjunction with an external law firm, Lewis Silkin. This training is mandatory for relevant employees. The training is required on joining the business and is refreshed every 2 years. Employees have to pass a test as part of the training. This course was initially rolled out in March 2019 and was relaunched on a new compliance training platform in 2020, with all relevant employees being asked to complete the training again.



4. Our supply chains and modern slavery risk



4.1 Supply chain structure

As a global business with a large and complex supply chain, DS Smith suppliers originate from many countries across the world. Whilst we focus on using suppliers locally where we can, we source some products from locations where we don't operate.

Most of our suppliers serving our main packaging business operate in Europe and the USA. In a small part of our display business managed by TMS, supporting some key customer accounts, we work with suppliers in South America, Asia, Middle East and Africa. TMS made it mandatory for all suppliers to be registered with either EcoVadis or Sedex at the end of 2020. High risk suppliers will also be required to have SMETA audits.

EcoVadis assessments provide us with an evidence-based sustainability scorecard for our suppliers, checking environmental performance, labour and human rights, ethics and sustainable procurement.

Conducting appropriate risk assessments is central to our supply chain management. This process is handled by the Group, divisional teams and where appropriate, business procurement teams, with the recently transformed Group Procurement function ("One Procurement") taking overall responsibility for oversight of the specific risks associated with modern slavery. This procurement transformation is the result of a project in late 2019 which identified areas where greater controls on purchasing needed to be in place. DS Smith now works with an improved One Procurement function with everyone working to a single set of objectives and measures, enabling stronger governance and risk management. The head of Group Procurement will chair the soon to be established Modern Slavery Sub-Committee.

We continue to incorporate human rights risks as a core part of our on-going supplier assessment when considering cost, availability and sustainability of our key materials and equipment purchases. For the year ended 30 April 2021, it came to light that a business that dealt with our Recycling Division had an incident with one of their temporary personnel suppliers that also had historically supplied to DS Smith. The incident involved supply of temporary labour to the business, which was both a supplier and purchaser of services from and to DS Smith Recycling Division. The business had recently received a claim for alleged human trafficking regarding incidents that took place in 2015 and 2016. After investigation it was established that the business had made satisfactory improvements in their compliance system from the matter coming to light.

In respect of the supplier of temporary personnel, our investigations established that a small number of temporary personnel had been engaged by the Recycling Division and had subsequently been moved to permanent contracts with DS Smith. Through our investigations it was confirmed that none of the agency workers engaged at the time or previously had contravened the U.K. Modern Slavery Act 2015.

During our investigations, we met with the Managing Director and representatives of the temporary personnel supplier who were able to demonstrate that they had made significant improvements in the area of compliance. DS Smith has worked with the supplier and highlighted the importance of transparency regarding policies and procedures. After we satisfied ourselves that improvements had been made in this area of compliance, DS Smith re-issued our Global Supplier Standard and Modern Slavery policy as part of our control procedures. At the meeting, DS Smith's use of EcoVadis was offered to help the temporary labour supplier to identify risk and to drive improvements as a condition of continued business. However, subsequent to the meeting DS Smith had taken the policy decision to move to a single provider of temporary labour across the UK that did not require the engagement of the supplier. Consequently, the supplier has been removed from our approved supplier listing.

4.2 Policies

Our Anti-Slavery and Human Trafficking Policy covers both our own operations and our supply chains. This policy reinforces our commitment to act ethically and with integrity in all our business dealings and to implement and enforce effective systems and controls to ensure modern slavery is not taking place anywhere within our business or supply chain. Central to our work in our supply chains have been our GSS.

DS Smith is developing a Supplier Management policy which clearly defines the minimum expectation for our suppliers and the process for dealing with any modern slavery incidents. The policy contains information regarding our robust approach on our GSS and EcoVadis processes, including the focus on driving improvements with suppliers. A further element of our policy involves the creation of a regular modern slavery sub-committee which will concentrate on the management of any modern slavery incidents should they occur. We believe a well-defined policy with a clear process will ensure all employees understand what actions they

can take if they ever encounter modern slavery. The policy is currently under review within our business and should be in place during Q3 of 2021.

4.2.1 Supplier Standards

We have been engaging with our suppliers through our GSS. This document states the minimum requirements and standards that we expect from our suppliers regarding ethical business practices, social and environmental management. The requirements set forth in the GSS are based on the ETI Base Code and ILO standards.

Suppliers are also required to establish systems to monitor and eliminate forced or compulsory labour from their supply chain.

4.3 Contractual Controls

DS Smith's procurement contract templates include a specific anti-slavery and human trafficking clause. This clause requires suppliers of DS Smith to confirm that they comply with the U.K. Modern Slavery Act 2015 or its equivalent under the applicable law (the "Act") and imposes an obligation on our suppliers to ensure that members of the suppliers' supply chains also comply with the Act and permits DS Smith to audit the operations of a supplier, to ensure full compliance with applicable anti-slavery and human trafficking laws. This clause also enables DS Smith to terminate the agreement with the supplier if DS Smith finds that there has been a breach by the supplier of any applicable law, which includes the U.K. Modern Slavery Act 2015 or its equivalent.

4.4 Due diligence processes for our supply chain

DS Smith has a wide-ranging supply chain that supports our global operations. In line with the ever-changing regulatory landscape, organisations are being challenged to operate in a more transparent fashion and are expected to disclose more information than ever before. DS Smith is driving greater disclosure from our suppliers to better understand our supply chain and manage risks related to modern slavery.

Responsibility for managing our supply chain sits primarily with our One Procurement function and over the past year One Procurement has made strides to ensure we strengthen our supplier due diligence efforts.

4.5 Supplier categorisation and risk management

Our supplier classification exercise has helped us to categorise suppliers, ensuring robust strategies can be delivered for any suppliers categorised as critical or strategic. Strategic suppliers are defined as those with long term relationships, mutual dependencies and a high level of spend. Our critical suppliers are defined as those supplying a product with a high sustainability risk and those identified as high risk in the EcoVadis risk profiling system. This tool enables us to identify suppliers, countries and categories that potentially pose the highest risk within our supply chain and address the risk appropriately.

Furthermore, we will be working with Dun & Bradstreet to monitor the financial performance of our key suppliers which can help us assess the risk of our supply base and take any necessary action.

One Procurement are also focusing their attention on more in-depth evaluation of the Group's supply base, conducting assessments and reviews of our strategic and critical suppliers. These suppliers are going through a rigorous rating system via EcoVadis. Suppliers are expected to meet DS Smith's minimum scoring thresholds for overall performance, with attention focused on labour and human rights.

4.6 Supplier On-Boarding Process

The One Procurement function has standardised processes and procedures for the on-boarding of suppliers across DS Smith. All prospective suppliers are required to successfully complete this on-boarding process by agreeing to comply with the GSS during their relationship with DS Smith.

4.7 Sustainability Target

We are working to ensure that 100% of our suppliers are compliant with our sustainability standards by 2025.

This will ensure that the entire DS Smith supply base has agreed to work to our standards.

4.7.1 Improving the sustainability performance of our suppliers

Through DS Smith's partnership with EcoVadis over the last 24 months and through our categorisation process, we have asked all strategic and critical suppliers to be assessed by EcoVadis. We have seen an excellent uptake on this programme, with very good performance from our suppliers.

DS Smith set a challenging threshold for all suppliers to score above 45 and where suppliers did not reach our threshold, we held meetings with those suppliers to agree on improvements to be implemented by them before entering into a relationship with DS Smith. All strategic and critical suppliers scoring below our threshold have started to initiate corrective actions, whilst a few of our strategic suppliers have improved performance since we engaged with them on EcoVadis. We have introduced a supplier engagement programme to discuss and improve supplier performance on EcoVadis, paying close attention to the labour and human rights section of the assessment.

4.7.2 Supplier Audits

Suppliers that score below our threshold or decline to be assessed will go through an escalation process up to our Chief Procurement Officer and may be subjected to an audit and potentially removed from our supply base.

4.8 Recycling Division

As an area of the business that is particularly at risk of modern slavery issues, in sourcing materials from the market place, the Recycling division ensure that they deal with reputable and fully compliant suppliers and all suppliers are subject to scrutiny during the onboarding process. This ensures that not only are they fully compliant with current legislation, but that they also comply with DS Smith policies on Modern Slavery and Anti Bribery and Corruption. Every effort is made to ensure that the supply chain remains clean and that fibre is sourced from reliable and traceable sources.

5. Impact of Covid-19

DS Smith recognises that the Covid-19 pandemic may exacerbate the risk to already vulnerable workers because of a combination of heightened health, safety and economic risks which creates the potential for increased exploitation, human trafficking and modern slavery. Certain workers, particularly those who are affected by poverty, inequality and lack of proper work opportunities, including migrants, may have issues accessing health care or sick leave; they may not be provided with adequate personal protective equipment ("PPE") or social distancing measures in the workplace; they may not be able to be tested or fear being tested in case this leads to them not being allowed to work and earn a living; they may be stranded abroad and not able to support themselves; or they may not be able to self-isolate because of staff accommodation and the financial burden of not being able to work.

The Group has provided clear and strict guidance for all of our own operations during the pandemic to ensure human and labour rights are maintained and government rules are followed at all times. We have ensured that all workers have been able to return home if working abroad; that the correct PPE has been made available and is being correctly utilised; that our workforce have been able to support their families; and health and safety has remained our number one priority at all times within our operations or where employees have had to work remotely. We continue to work with, and pay, our suppliers to avoid the potential for increasing any modern slavery risk in our supply chain during this difficult time.



6. Key performance indicators to measure effectiveness of steps being taken

Where we said we would focus in 2020/21	What we achieved	KPIs and progress	Focus for 2021/22
Continue to drive completion of EcoVadis assessments for critical and strategic suppliers until 100% complete by 30 April 2021.We will use EcoVadis IQ to identify high risk suppliers within our supply chain by risk profiling our suppliers. We will also use Dun & Bradstreet to check the health of our new suppliers and many existing suppliers, to identify any risk within our supply chain. High-risk suppliers that have been identified via EcoVadis IQ will be segmented and those that pose the greatest risk will go through the EcoVadis assessments, and suppliers will then follow our normal 'off-boarding' process if they fail our compliance checks.	We have continued to roll out our sustainability assessments. We have uploaded over 5,000 suppliers into our risk profiling tool understanding where the greatest risk lies in our supply chain. Dun & Bradstreet is in place with many suppliers going through credit checks every month.	100% strategic and critical suppliers confirmed as complying with our ethical and sustainability standards through EcoVadis assessment. More than 80% of suppliers with annual spend over £10k have been risk assessed by our risk profiling tool.	 Reassess many of our strategic suppliers and drive their EcoVadis scores up. Ensure 100% of suppliers with annual spend above £10k are risk assessed via EcoVadis IQ. High-risk suppliers that have been identified via EcoVadis IQ will be segmented and those that pose the greatest risk will go through the EcoVadis assessments, and suppliers will then follow our normal 'off-boarding' process if they fail our compliance checks. Establishment of Modern Slavery Sub-Committee in Autumn 2021.
Embed new performance measures for SAQs and SMETA audit reports into governance and reporting procedures, to drive accountability for SMETA outcomes into HR and Operations communities.	We are rolling out the revised Sedex self-assessment questionnaire to all sites. More accountability taken at site level, supported by members of our local HR communities, to implement ethical improvements in response to non- conformances in audits.	96% of sites have completed at least one of the Sedex SAQs; one third of sites have completed or nearly completed the new SAQ.	Continue to embed new performance measures into governance and reporting procedures, to drive accountability for SMETA outcomes into HR and Operations communities. Complete the initial stage of a Human Rights Impact Assessment (HRIA) to inform the Group of particular areas in our operations and/or supply chains warranting further in-depth assessment and any remedial actions.
Improving the completion rate for modern slavery e-learning course.	We continue to require key employees to complete the modern slavery e-training course. We have recently relaunched the training on a new platform.	Our e-learning platform enables real time tracking of course training completion.	Achieve an 80% completion rate for the e-learning on modern slavery.



This statement is made pursuant to section 54(1) of the U.K. Modern Slavery Act 2015 and constitutes our Group's Slavery and Human Trafficking Statement for the year ended 30 April 2021 and has been approved by the Board of Directors of DS Smith Plc.

Miles Roberts

Group Chief Executive September 2021

